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# The State of New Hampshire Insurance Department

21 South Fruit Street, Suite 14 Concord NH 03301

Roger A. Sevigny Commissioner Alexander K. Feldvebel Deputy Commissioner

## BULLETIN Docket No.: INS No. 10-013-AB

TO: All New Hampshire Licensed Health Insurance Companies, Health

Maintenance Organizations, Fraternal Benefit Societies and

PAST

Third Party Administrators

FROM: Roger A. Sevigny

**Insurance Commissioner** 

**DATE:** March 3, 2010

**RE:** Supplemental Reporting

### **Background**

Pursuant to RSA Chapter 400, the Insurance Commissioner has the authority to prescribe the format and content of financial and other reports filed by licensed insurers in New Hampshire. The reports submitted by licensed carriers and other entities are required to evaluate the financial solvency of carriers operating in New Hampshire as well as to understand the characteristics of New Hampshire's insurance markets.

In 2002, the Commissioner implemented an annual statement supplemental reporting requirement, INS No. 02-021-AB. On February 24, 2004, the Commissioner issued a replacement bulletin, INS No. 04-007-AB.

Since the supplemental reporting requirements were first implemented, the Department has received a number of comments concerning the requirements. Also, the New Hampshire General Court, during its 2003 general session, adopted Senate Bill 110, which placed further data collection responsibilities on the Department. On March 22, 2006, the approval of Senate Bill 369 broadened the



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authority of the Commissioner to collect information related to the supplemental report.

This bulletin is issued to address concerns with the prior bulletin's specifications and with legislative requests for information. The requirements for submitting data for the supplemental report are very similar to the requirements for submitting claims data according to INS4000. Carriers should confirm that the same reporting criteria apply to both submissions unless explicitly indicated otherwise.

This bulletin repeals and replaces INS No. 06-024-AB

### **Changes in Requirements**

- Addition of new variables to identify HealthFirst, State, and municipal accounts specific data
- Specific recognition of EPO products.
- Clarification about policies that should be included.
- Change in due date to July 15

#### **Definitions**

(a) "Actuarial value" - For purposes of this report, each carrier shall calculate a factor representative of the relative value of the benefits being reported against a standardized set of benefits. RSA 420-G:4 I (c) requires carriers to calculate a health coverage plan rate for each of its coverage options. The Reinsurance Pool has developed four benefit plans that ceding carriers must use to adjudicate claims, an indemnity plan, a PPO plan, a POS plan and an HMO plan. Carriers shall calculate the health coverage plan rate for these four plans. Then for each set of reported coverages, e.g. each benefit plan, the carrier shall include on its supplement report the ratio of the health coverage plan rate for that coverage to the health coverage plan rate for the appropriate plan developed by the reinsurance pool. This ratio is the "actuarial value."



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- (b) "Certificate holder" shall have its standard language meaning for insurance writers and their written coverage. For employer-sponsored group coverage, the employee or subscriber shall be the certificate holder. For individual coverage, the policyholder shall be the certificate holder. For other types of group coverage, the certificate holder shall mean the person who is the principal insured.
- "Claims paid" shall be calculated as prescribed for the carrier's (c) Statement of Revenue and Expenses, or its equivalent, which is a required component of the annual statement filing. For carriers filing the NAIC Health blank, claims paid shall be computed consistent with the amount reported on Line 15 of the Statement of Revenue and Expenses. For carriers filing the NAIC Life blank. claims paid shall be computed consistent with the amount reported on line 1.1 of Exhibit 8 Part 2. The commissioner may approve the use of a reasonable proxy upon the carrier's provision of documentation demonstrating that the use of the same does not materially distort the carrier's data submission. For Third Party Administrators ("TPAs"), claims paid shall mean amounts disbursed pursuant to contractual requirements. Note that claims paid is based on an accrual basis for calendar year being reported. Only claims with a date of service during the specific calendar year of reporting are to be included as claims paid in the Supplemental Report.
- (d) "Covered lives" or "members" shall include all individuals, employees and dependents for which the health carrier has an obligation to adjudicate, pay or disburse claim payments. For employer-sponsored group coverage, covered lives would include certificate holders and their dependents.
- (e) "Creditable coverage" shall have the same meaning as defined in RSA 420-G:2 III.
- (f) "Data" means factual information used as a basis for calculation or measurement.



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- (g) "Database" means a collection of data organized especially for search and retrieval.
- (h) "Health carrier" shall mean any licensed insurance company with a Paragraph 4 authorization on its New Hampshire license. Licensed entities include Life Insurance Companies, Property & Casualty Insurance Companies, Health Maintenance Organizations, Fraternal Benefit Societies and Nonprofit Health Service Corporations. Health carrier shall also include Third Party Administrators (TPAs).
- "Policy" shall have its standard language meaning for insurance (i) writers. For employer-sponsored group coverage, where the coverage is written directly for the employer's benefit plan, the employer shall be considered the policyholder. A policy that is issued in New Hampshire shall include any policy that provides coverage to the employees of a New Hampshire employer that has a business location in New Hampshire. An out-of-state employer's branch location in New Hampshire shall be considered a New Hampshire employer, and the carrier/TPA shall submit data for all members who are employed at that branch location. For employer-sponsored group coverage, issued to a qualified association trust, each member employer shall be considered a separate policyholder. For all association business, each member employer shall be considered as a separate policyholder. Third party administrators shall report policyholders in a like manner.
- (j) "Premium" shall be calculated as "earned premium" for New Hampshire policies. Earned premium = premiums collected + change in due and uncollected change in unearned and advance premium. The Commissioner may approve the use of a reasonable proxy upon the carrier's provision of documentation demonstrating that the use of the same does not materially distort the carrier's data submission. For TPAs, premium shall mean the amount of revenue collected from contracted accounts, including funds collected to provide for claims and expenses associated with the employer's benefit plan. For this purpose, expenses shall include those fees or charges for which the



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administrator is responsible as well as fees and charges the TPA collects to administer the business.

## **Applicability**

All carriers licensed to write accident and health insurance in the state of New Hampshire must submit a supplemental report. A carrier is licensed to write accident and health insurance if it has a Paragraph 4 authorization on its New Hampshire license. A licensed or registered Third Party Administrator (TPA) must file a supplemental report.

### **Exemptions**

All carriers must submit a supplemental report, but certain carriers are exempt from having to tabulate data in the Supplemental Report. These carriers must file a null supplemental report. This null report must contain the required transmittal information. This reporting requirement is essentially a registration process to ensure that the Department has captured information from all carriers. There is no requirement to tabulate any other data for this type of submission.

### **De Minimis Exemption**

Carriers writing a de minimis amount of creditable coverage are required to submit a null supplemental report. The class of carriers subject to the de minimis exception includes any carrier that writes less than \$250,000 in accident and health insurance premiums in New Hampshire, and includes any TPAs that provided administrative services for creditable coverage for fewer than 2400 covered life months, e.g. 200 covered lives. In determining the number of covered lives, the carrier shall include only those lives that are affiliated with a New Hampshire employers' health benefit plan.

### **Creditable Coverage Exemption**

Carriers writing or administering coverage that does not meet the definition of creditable coverage pursuant to RSA 420-G:2 III are required to submit a null

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supplemental report, except for those carriers that provided stop loss or group excess coverage for employers which provide coverage on a self insured basis that meets the definition of creditable coverage.

A carrier writes creditable coverage when it issues a policy for coverage that meets the definition of creditable coverage in RSA 420- G:2 III. A TPA administers creditable coverage when it provides administrative services to either an insurer or an employer that has assumed the risk for an employer-sponsored plan that provides creditable coverage. In addition, carriers writing stop-loss or group excess loss insurance to employers whose self-insured plans meet the definition of creditable coverage must also file a supplemental report. Throughout this bulletin, references to writing carriers shall include all of the activities referenced in this paragraph. All of these carriers and TPAs must submit a supplemental report with the policy data tabulated as prescribed.

Carriers that are exempt from having to tabulate data may submit the required null supplemental report in an Excel spreadsheet; however, the carrier must use the Department's spreadsheet template if exercising this option. For further details, see the section titled "Acceptable Methods for Submission."

#### **Due Date**

Carriers are required to submit an annual supplemental report on or before July 15<sup>th</sup> of each year summarizing the carrier's business from the immediately preceding calendar year. The data submission due July 15, 2010, shall summarize the carrier's business for the preceding calendar year 2009.

This annual reporting requirement shall continue in perpetuity unless and until explicit revocation by the NHID.

Upon receiving a report submission the NHID confirms receipt by e-mail. The submission will be reviewed for completeness. Insurance carriers and TPAs are required to submit a filing which satisfies NHID standards for completeness and compliance.

#### **Fines**

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Fines will be assessed for failure to meet the submission deadline of June 1<sup>st</sup> or filing an incomplete supplemental report, or one which is non-compliant. Fines shall accrue on a daily basis. There will be no grace period.

#### TABULATION METHODS AND ISSUES

#### **Tabulation of Information**

A reporting record shall include unique combinations of the coverage category, market type (market category code), and benefit structure. Any difference in benefit structure due to covered benefits specified as "exception variables," member liabilities (i.e. copay, deductible, coinsurance) or any other variable listed in this report, means that data needs to be reported on a separate row.

Carriers shall submit one record for each type of coverage and benefit structure. For example, if a carrier provides multiple employers with only two types of HMO policies, one an HMO with a low deductible and another with a high deductible, the carrier shall submit two separate records with the corresponding member months, premium, and claims.

The information described below shall be submitted in the format prescribed in Attachment A. Please note that there are a series of Exception Variables (EV) listed in Attachment A and in the report template. When the insurance policy covers the indicated service, leave the field blank in the report submission. When the insurance policy does not offer coverage for the indicated service, or does not meet the coverage definition provided in Attachment A, submit "NC" in the appropriate field for that policy.

### **Tabulation of Operational Data**

Carriers shall provide information that summarizes their operational activities during the calendar year. In the worksheet entitled <u>Operation Summary</u>, carriers shall provide the following information:

- A. The number of policies in force at the beginning of the calendar year,
- B. The number of applications taken during the calendar year.
- C. The number of applications for which the carrier declined to make an offer.

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- D. The number of applications for which the carrier made an offer.
- E. The number of offers not taken.
- F. The number of new issues.
- G. The number of lapses, including terminations.
- H. Net effect of policyholders switching market segments throughout the year.
- I. The number of policyholders at the end of the calendar year.
- J. The number of policies quoted at a rate that is higher than the high risk pool rate.

This information should be consistent with the number of notices the carrier provided pursuant to RSA 420-G:5 V.

### **Tabulation Issues - Multiple Carriers**

The Department recognizes that there may be instances where more than one carrier is involved in administrating policies for a common employer in conjunction with that employer's health insurance benefits. For self-insured plans, both the carrier administering the plan and the carrier writing the stop loss coverage shall submit a supplemental report.

The following guidelines clarify, in those instance when more than one carrier is involved with providing coverage to a single employer, which carrier has the responsibility to include the coverage in its tabulation.

- Data on reinsurance policies, insurance policies written by a carrier and to a carrier, shall not be tabulated and shall not be included with the required supplemental report.
- Stop-loss insurance, or group excess loss insurance issued to an employer shall be reported by the writing carrier. It is considered direct insurance and carriers writing such coverage shall be responsible for submitting information on their written polices.
- In the event that the entity administering coverage is different than the carrier writing coverage, the writing carrier shall be responsible for submitting the required information. Carriers writing risks shall be responsible for submitting information on policies written. Entities responsible only for policy administration shall not be responsible for tabulating data on policies that they administer when such coverage is written on another carrier's paper and reported by that carrier.

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- TPAs or carriers administering an employer-sponsored health insurance benefit plan shall submit records for all self-insured plans that they administer. TPAs must file a supplemental report for this type of activity regardless of whether a stop-loss writer is filing information for the same employer.
- Similarly, stop loss carrier must file the information prescribed in this section regardless of whether a TPA, or some other carrier, is filing a supplemental report for the same employer.

## **Tabulation Issues - Geographic Location**

The policy geographic location code shall be based on where the policyholder is located. All codes are specified in Attachment D.

Carriers shall use a county code of 'Z' to identify NH locations for which there is no county code mapped to the NH zip code that is stored by the carrier. Whenever a code of 'Z' is used, the carrier shall include a note record specifying the NH zip code for which there is no county code match.

## **Acceptable Methods for Estimating Data**

In certain instances, a carrier may not have the information it needs to tabulate data as prescribed. For example, a carrier writing stop-loss, or group excess insurance may not know who the employer's employees are. Carriers shall provide data at the most detailed level at which the carrier keeps data. For this example, the number of certificate holders, e.g. employees, and the number of covered lives shall be estimated based on data used by the carrier to price the business.

Where carriers use estimation methods, the carrier shall include, as part of its supplemental report, an explanation in the notes section to explain why estimation methods were necessary and the methods used to generate the estimates.

## **Acceptable Methods for Submission**

All supplemental reports will be processed electronically. Carriers are required to submit the supplemental report in an MS Excel Workbook. The Department has

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created templates that are available for download from the Department's website.

The templates are in the Excel file called Supplemental Report Template.xls. This file shall be used as a template for creating new spreadsheets. After downloading this file to a local directory, in Windows Explorer, right click on the downloaded file, and select New. This will create a new workbook file based on the downloaded template. Do not change the worksheet names or column headings in the template.

Carriers submitting a null supplemental report shall submit a Microsoft Excel Workbook using the Registration Only template. Workbooks created using the Registration Only template shall be named SNR<Company Code>.xls. For example, if the Company Code is 03295, the workbook based on the Registration Only template shall be named SNR03295.xls. For a TPA, if the TPA license number is T3295, the workbook based on the Registration Only template shall be named SNRT3295.xls.

All other carriers shall create a workbook using the Supplemental Report Excel Template. Carriers shall name the workbook SIR<cocode>.xls. The distinction is important for processing purposes.

All supplemental reports shall be transmitted via electronic mail to the Insurance Department. Supplemental Reports shall be electronically mailed to tyler.brannen@ins.nh.gov. All such correspondence shall use the following text as the subject header, "ATTN: Statistician, Insurance Department Supplemental Report."

## **Confidentiality**

- (a) Each company or person from whom information is sought shall provide the required information to the commissioner.
- (b) The Supplemental Report filed by each health carrier shall be subject to the New Hampshire Right-to-Know law, RSA 91-A. The Right-to-Know law shall not be deemed to limit the commissioner's authority to use or disclose such information which the commissioner in the exercise of his/her duty may deem appropriate pursuant to RSA 400-A:25.

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Any questions should be directed to Tyler Brannen, Health Care Statistician at tyler.brannen@ins.nh.gov.

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## Attachment A Supplemental Report Specifications

Do not modify the worksheet names or column headings.

There shall be one worksheet in the workbook named 'Transmittal." This is the only worksheet that is common to both the null supplemental report and the full supplemental report. The worksheet shall contain the following information.

Field Name	Description
Company Name	Description
Company Ivanic	Please be sure to enter as text, e.g. for
Company Code	01234, type '01234 in the cell.
company code	Four-digit years for the calendar year from
Reporting Year	which this report is based.
reporting rear	Use MMDD format. For most companies,
Fiscal Year End Date	this will be 1231.
Contact Person Last Name	onio win be 1291.
Contact Person First Name	
Contact Person Mailing	
Address Line One	
Contact Person Mailing	
Address Line Two	
Contact Person Mailing City	
Contact Person Mailing 2-	
Letter State Abbreviation	
Contact Person Mailing Zip	
Code	Enter as text. See Company Code above.
2000	If there is an extension, use the character
Contact Person Direct Voice	'x' to separate the phone number from the
Phone Number	extension. See Company Code above.
Contact Person e-mail	ontonical contraint contraints
address	

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The main data collection worksheet shall be called "Data." The first row of the Data worksheet shall contain these labels. Subsequent rows shall contain the data prescribed. The data must be provided at the most specific level in order to accurately recognize the health plan product characteristics and benefit differences, including those based on member/patient liabilities.

All numeric data, such as member months and dollar totals must be reported on an accrual basis. Dates of coverage, premium collected, claims paid, and all determinations are based on a calendar year. Since determinations are made based on the calendar year, the data will include any changes in enrolled membership, premiums, and claims, such as when a group renews mid-year. Data specific to individual groups will be summarized and combined with all other groups with similar benefit characteristics (as determined by the variables listed below).

Variable	Description	Change from
		Last Bulletin
Coverage Type	Three digit character code for .	
	coverage type: UND, ASW, ASO,	
	STL, STN, or MCD as fully described	
	in Attachment B-1.	
Plan Type	Three digit character code for plan	Expanded to
	type: HMO, POS, PPO, EPO, or FFS	include EPO.
	as fully described in Attachment B-2.	
	When determining the plan type as	
	HMO, POS, PPO, EPO, or FFS,	
	carriers shall use the same definition	
	as what is applied in field MC802 in	
	the Uniform Reporting System for	
	Health Care Claims Data Sets.	
Market Category	Three digit character code for	
Code	employer size, e.g.: one employee, 26	
	to fifty employees. Employer size is	
	based on the number of eligible	
	employees in the group. Codes are in	
	Attachment C.	
Policyholder	One digit county codes based on	
Geographic	Attachment D.	

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Telephone 603-271-2261

FAX 603-271-1406 TDD Access Relay NH 1-800-735-2964 Website: www.state.nh.us/insurance

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Location		
HDHP	Does the policy meet the IRS	
	definition of a HDHP? Input "Y" for	
	yes, "N" for no.	
Qualified	Are the data for a Qualified	
Association Trust	Association Trust? Input "Y" for yes,	
	"N" for no.	
Professional	Are the data for a Professional	
Employer	Employer Organization? Input "Y" for	
Organization	yes, "N" for no.	
HealthFirst	Are the data for a HealthFirst	New variable.
	product(s)? Input "Y" for yes, "N" for	
	no.	
State or Municipal	Are the data for the State of NH or	New variable.
Account	municipal account? Input "S" for	
	State, "M" for municipal, and "O" for	
	other accounts.	
Number of	Total number of covered months for	
Policyholder	the policyholder (usually employer).	
Months	One policyholder covered for one full	
	year would be equal to 12.	
Number of	Total number of covered months for	
Subscriber Months	the subscriber (employee). One	
	employee covered for one full year	
	would be equal to 12.	
Number of Member	Includes both the total number of	
Months	covered months for the subscriber and	
	for any covered dependents.	
Calendar Year	Calendar year the data is reported for.	
Total Premium	Total amount of premium from	
	policyholders to provide insurance	
	coverage during the reported calendar	
	year. This is commonly referred to as	
	"earned" premium. Earned premium	
	= premiums collected + change in due	
	and uncollected – change in unearned	

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	and advance premium. If premium is	
	collected prior to January 1, to	
	provide insurance coverage during the	
	reported calendar year, than it must	
	be included in this column.	
	be included in this column.	
	Third party administrators shall	
	calculate the earned premium	
	equivalent based on the contribution	
	rates established for the coverages	
	being reported. These premium	
	equivalents shall include all funds	
	collected by the TPA from the account	
	in relation to the TPA's	
	administration of the group's health	
	plan. These funds include provisions	
	for claims, administration, stop-loss	
	insurance, TPA's profit margins,	
	commissions, wellness programs,	
	network fees, and disease	
	management programs. If the TPA is	
	unable to report an earned premium	
	equivalent in this fashion, then the	
	difference in what is reported must be	
	documented and submitted with the	
	Supplemental Report.	
Total Claims	Total claims paid on behalf of the	
	policyholders in the reporting class	
	during the calendar year for which the	
	supplemental report is being made.	
	Note that total claims paid is based on	
	an accrual basis for calendar year. All	
	claims with a date of service during	
	the reporting year are to be included	
	as claims paid in this field. Actuarial	
	completion factors should be used and	
	should be based on when the carrier	
	should be based on when the carrier	

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	4 41 1 4 6 41	
	extracts the data for the	
	Supplemental Report.	
	Third party administrators shall calculate incurred claims on a similar basis. Incurred claims shall include:  • claims incurred during the reporting period and paid prior to the report date  • claims incurred and reported during the reporting period but unpaid prior to the report date  • claims incurred but not reported during the reporting period.  • Amounts paid for stop-loss coverage  • Further, incurred claims shall be net of any stop-loss	
	recoveries.	
Deductible	Dollar amount of the policy deductible. If the plan has more than	
	one deductible, use the highest level for medical services within network.	
	If there are separate deductibles for	
	prescription drugs, hospitalization, or	
	out-of-network services, do not include here. Dollar amounts refer to	
	individual coverage, not family	
	coverage.	
Co-Insurance	Percentage figure of total plan and	
	patient liability that the member is	
	responsible for paying. If the plan has	
	more than one co-insurance, use the	
	highest level for services within	
	network.	

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Copay	Dollar amount of the highest office		
	visit copay for services within		
	network.		
Out of Pocket	Dollar amount of the maximum out of		
Maximum	pocket expenses for services within		
	network. If there is no maximum,		
	enter: 9,999,999.		
Actuarial Value	A factor representative of the relative	Clarification	
	value of the benefits being reported	specific to EPO	
	against a standardized set of benefits.	products.	
	RSA 420-G:4 I (c) requires carriers to		
	calculate a health coverage plan rate		
	for each of its coverage options. The		
	Reinsurance Pool has developed four		
	benefit plans that ceding carriers		
	must use to adjudicate claims, an		
	indemnity plan, a PPO plan, a POS		
	plan and an HMO plan. Carriers		
	shall calculate the health coverage		
	plan rate for these four plans, using		
	the PPO plan for EPO products. Then		
	for each set of reported coverages, e.g.		
	each benefit plan, the carrier shall		
	include in this field the ratio of the		
	health coverage plan rate for that		
	coverage to the health coverage plan		
	rate for the appropriate plan		
	developed by the reinsurance pool.		
	This ratio is the "actuarial value."		
	The remaining variables are		
	Exception Variables (EV). Enter		
	"NC" if the policy does not cover		
	this service. Leave blank if this is		
	a covered item.		
Ambulance Service	EV		
Audiology	EV - Includes: covered for one		

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Screening for	screening and one confirming	
Newborns	screening.	
Blood and Blood	EV - Includes: fees associated with	
Products	the collection or donation of blood or	
	blood products, all cost recovery	
	expenses for blood, blood derivatives,	
	components, biologics, and serums to	
	include autologous services and	
	albumin.	
Case Management	EV - Includes: available for medically	
Program	complex and costly services.	
Chiropractic	EV	
Services		
Durable Medical	EV - Includes: nebulizers, peak flow	
Equipment (DME)	meters, and diabetes glucose	
	monitoring equipment.	
Emergency Room	EV	
Family Planning	EV – full range of services including:	
Services	Counseling services and patient	
	education; examination and	
	treatment by medical professionals;	
	laboratory examinations and tests;	
	medically approved methods,	
	procedures, pharmaceutical supplies	
	and devices to prevent conception;	
	and infertility services, including	
TT 1:1:4 4:	sterilization reversals.	
Habilitative	EV - Includes: coverage for children	
Services	0-19 years of age for treatment of	
Hooning Aida	congenital and genetic birth defects.	
Hearing Aids	EV - Includes: coverage for persons 0-	
	18 years of age, including hearing aid for each hearing-impaired ear, every	
	36 months.	
Home Health Care	EV - Includes: coverage as an	
110me Health Care	alternative to otherwise covered	
	and manye to other wise covered	

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	services in a hospital or other related	
	institution.	
Hospice	EV - Includes: coverage same as	
	Medicare, including nursing care,	
	medical social services, physicians'	
	services, counseling services, short-	
	term inpatient care, medical	
	appliances and supplies, home health	
	aide services, physical therapy,	
	occupational therapy, speech-	
	language pathology, and other items	
	and services.	
Hospitalization	EV - Includes: unlimited (includes	
	detoxification)	
Infertility Services	EV - Includes: coverage for services	
	obtained after diagnosis of infertility	
	(excludes in vitro fertilization)	
Medical Food	EV - Includes: for persons with	
	metabolic disorders when ordered by a	
	health care practitioner qualified to	
	provide diagnosis or treatment in the	
	field of metabolic disorders	
Mental Health and	EV - Includes: when delivered	
Substance Abuse	through a managed care system for 60	
	inpatient days with partial	
	hospitalization traded on a 2 to 1	
77	basis and unlimited outpatient visits	
Nutritional	EV - Includes: six visits per year for	
Services	cardiovascular disease, diabetes,	
	malnutrition, cancer, cerebral	
0 1 1: 1	vascular disease, or kidney disease.	
Outpatient	EV	
Hospital Services &		
Surgery	12/1	
Outpatient	EV	
Laboratory &		

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Diagnostic Services		
Outpatient Short-	EV - Includes: physical therapy,	
Term	speech therapy, and occupational	
Rehabilitative	therapy	
Services		
Pregnancy and	EV	
Maternity		
Prescription Drugs	EV - Includes: prescriptions available	
(Rx)	on an open formulary with coverage at	
	least the generic drug equivalent	
	amount when the brand name drug is	
	prescribed.	
Preventive Services	EV - Includes: services recommended	
	by the U.S. Preventive Services Task	
	Force and other services required to	
	be a Federally Qualified HMO,	
	including: a broad range of voluntary	
	family planning services; services for	
	infertility; well-child care from birth;	
	periodic health evaluations for adults;	
	eye and ear examinations for children	
	through age 17, to determine the need	
	for vision and hearing correction;	
	pediatric and adult immunizations in	
	accord with accepted medical practice.	
Skilled Nursing	EV - Includes: 100 days as an	
Facility	alternative to otherwise covered care	
	in a hospital or other related	
	institution.	
Transplants	EV - Includes: for bone marrow,	
	cornea, kidney, liver, lung, heart,	
	pancreas, and pancreas/kidney	
	transplants.	
Well Child &	EV - Includes: for children $0-13$	
Immunization	years of age.	
Benefits		

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One worksheet 'OperationSummary' carriers shall provide the required data by market category code, including:

- A. The number of policyholders at the beginning of the calendar year.
- B. The number of applications taken during the calendar year.
- C. The number of applications for which the carrier declined to make an offer.
- D. The number of applications for which the carrier made an offer.
- E. The number of offers not taken.
- F. The number of new issues.
- G. The number of lapses, including terminations.
- H. Net effect of policyholders switching market segments throughout the year. This number can be positive or negative.
- I. The number of policyholders at the end of the calendar year.
- J. The number of policies quoted at a rate that is higher than the high risk pool rate.

For each market category code column in the table, the following should hold true:

$$E. + F. = D.$$

$$C_{*} + D_{*} = B_{*}$$

$$A. + F. - G. + H. = I.$$

The cells across row H. should add to zero.



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## Attachment B-1 Coverage Type Codes

All coverage type character codes are exactly three characters. Carriers shall use the codes listed herein.

For self-funded plans that are administered by a third-party administrator, where the employer has purchased stop-loss, or group excess, insurance coverage, carriers shall use a code of ASW.

For self-funded plans that are administered by a third-party administrator, where the employer has not purchased stop-loss, or group excess insurance coverage, carriers shall use a code of ASO.

For stop-loss, or group excess loss insurance, carriers shall use STL.

For short-term non-renewable health insurance, as defined per RSA 415:5 III, carriers shall use a code of STN.

Insurance sold to protect the health of Medicaid eligible individuals, generally purchased by state governments, shall not be considered major medical expense. Carriers shall report such business as other than major medical expense coverage and use the Medicaid related insurance code of MCD.

For plans underwritten by the carrier and not referenced above, use code UND.

For any other plan, use OTH. Carriers using this code shall provide an explanation on the Notes worksheet.



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## Attachment B-2 Plan Type Codes

All plan type character codes are exactly three characters. Carriers shall use the codes listed herein.

For indemnity-type plans, with no managed care features, carriers shall use a code of FFS, (Fee-for-Service).

For Preferred Provider Organization type plans, carriers shall use a code of PPO.

For Exclusive Provider Organization type plans, carriers shall use a code of EPO.

For Point of Service type plans, carriers shall use a code of POS.

For Health Maintenance Organizations managed care plans, carriers shall use a code of HMO.

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## <u>Attachment C</u> <u>Market Category Codes</u>

All market category character codes are exactly three characters. Carriers shall use the codes listed herein.

For policies sold and issued directly to individuals, other than those sold on a franchise basis, as defined per RSA 415:19, or as group conversion policies, required per RSA 415:18 VII (a), carriers shall use a code of IND.

For policies sold and issued directly to individuals on a franchise basis, as defined per RSA 415:19, carriers shall use a code of FCH.

For policies sold and issued directly to individuals as group conversion policies, as required per RSA 415:18 VII (a), carriers shall use a code of GCV.

For policies sold and issued directly to employers having exactly one employee, carriers shall use a code of GS1.

For policies sold and issued directly to employers having between two and nine employees, carriers shall use a code of GS2.

For policies sold and issued directly to employers having between 10 and 25 employees, carriers shall use a code of GS3.

For policies sold and issued directly to employers having between 26 and 50 employees, carriers shall use a code of GS4.

For policies sold and issued directly to employers having between 51 and 99 employees, carriers shall use a code of GLG1.

For policies sold and issued directly to small employers through a qualified association trust carriers shall use a code of GSA.

For policies sold and issued directly to employers having 100 or more employees, carriers shall use a code of GLG2.

For policies sold to other types of entities, carriers shall use a code of OTH. Carriers using this market code shall provide an explanation on the Notes worksheet.

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## Attachment D County Codes

County	County Code
Belknap	В
Carroll	L
Cheshire	${f E}$
Coos	S
Grafton	G
Hillsborough	Н
Merrimack	M
Rockingham	R
Strafford	D
Sullivan	N
Non-NH	Y
NH; unable to	
match zip code to	
county code <sup>1</sup>	Z

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 ${\bf Telephone~603\text{-}271\text{-}2261}$ 

FAX 603-271-1406

TDD Access Relay NH 1-800-735-2964

<sup>&</sup>lt;sup>1</sup> Zip code(s) must be provided to the NHID.

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## Attachment E Translation Table - Zip Codes to NH County Codes

From	Through	County
03031		Hillsborough
03032		Rockingham
03033		Hillsborough
03034	03042	Rockingham
03043		Hillsborough
03044		Rockingham
03045		Hillsborough
03046		Merrimack
03047	03052	Hillsborough
03053		Rockingham
03054	03071	Hillsborough
03073		Rockingham
03076		Hillsborough
03077	03079	Rockingham
03082	03086	Hillsborough
03087		Rockingham
03101	03105	Hillsborough
03106		Merrimack

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Telephone 603-271-2261

FAX 603-271-1406

TDD Access Relay NH 1-800-735-2964

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From	Through	County
03107	03111	Hillsborough
03215		Grafton
03216		Merrimack
03217		Grafton
03218	03220	Belknap
03221		Merrimack
03222	03223	Grafton
03224		Merrimack
03225	03226	Belknap
03227		Carroll
03229	03231	Merrimack
03232		Grafton
03233	03235	Merrimack
03237		Belknap
03238	03241	Grafton
03242	03243	Merrimack
03244		Hillsborough
03245		Grafton
03246	03249	Belknap
03251		Grafton
03252	03253	Belknap
03254		Carroll
03255		Merrimack

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Alex Feldvebel **Deputy Commissioner** 

From	Through	County
03256		Belknap
03257	03258	Merrimack
03259		Carroll
03260		Merrimack
03261		Rockingham
03262		Grafton
03263		Merrimack
03264	03266	Grafton
03268		Merrimack
03269		Belknap
03272	03273	Merrimack
03274		Grafton
03275		Merrimack
03276		Belknap
03278		Merrimack
03279		Grafton
03280		Sullivan
03281		Hillsborough
03282		Grafton
03284		Sullivan
03287		Merrimack
03289		Belknap
03290	03291	Rockingham

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From	Through	County
03293		Grafton
03298	03299	Belknap
03301	03307	Merrimack
03431	03435	Cheshire
03440		Hillsborough
03441		Cheshire
03442		Hillsborough
03443	03448	Cheshire
03449		Hillsborough
03450	03457	Cheshire
03458		Hillsborough
03461	03467	Cheshire
03468		Hillsborough
03469	03470	Cheshire
03561		Grafton
03570		Coos
03574		Grafton
03575	03579	Coos
03580		Grafton
03581	03584	Coos
03585		Grafton
03587	03598	Coos
03601		Sullivan

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From	Through	County
03602		Cheshire
03603		Sullivan
03604		Cheshire
03605	03607	Sullivan
03608	03609	Cheshire
03740	03741	Grafton
03743	03746	Sullivan
03748	03750	Grafton
03751	03754	Sullivan
03755	03769	Grafton
03770		Sullivan
03771		Grafton
03772	03773	Sullivan
03774	03780	Grafton
03781	03782	Sullivan
03784	03785	Grafton
03801	03804	Rockingham
03805		Strafford
03809	03810	Belknap
03811		Rockingham
03812	03814	Carroll
03815		Strafford
03816	03818	Carroll

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From	Through	County
03819		Rockingham
03820	03825	Strafford
03826	03827	Rockingham
03830	03832	Carroll
03833		Rockingham
03835		Strafford
03836		Carroll
03837		Belknap
03838		Carroll
03839		Strafford
03840	03844	Rockingham
03845	03847	Carroll
03848		Rockingham
03849	03850	Carroll
03851	03852	Strafford
03853		Carroll
03854		Rockingham
03855		Strafford
03856	03859	Rockingham
03860		Carroll
03862		Rockingham
03864		Carroll
03865		Rockingham

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Roger A. Sevigny Commissioner

Alex Feldvebel **Deputy Commissioner** 

From	Through	County
03866	03869	Strafford
03870	03871	Rockingham
03872		Carroll
03873	03874	Rockingham
03875		Carroll
03878		Strafford
03882	03883	Carroll
03884		Strafford
03885		Rockingham
03886		Carroll
03887		Carroll
03890	03897	Carroll